

# Subscription plans:

Name	Tier 1	Tier 2	Tier 3	Tier 4
Price monthly EUR	€99,00	€399,00	€799,00	€1 999,00
Minimum payment interval	3 months	2 months	1 month	1 month
Onboarding* (waived with a prepayment for a year)	300 EUR	300 EUR	Free	Free
<b>ONE TIME</b>				
SEO audit	NO	NO	YES	YES
Code audit	NO	NO	NO	YES
Security audit	NO	NO	NO	YES
Performance audit	NO	NO	NO	YES
<b>MONTHLY</b>				
Maximum number of sites supported	1	1	1	2
1 click copy of the website on our servers. (For testing and staging changes/fixes)	YES	YES	YES	YES
Extra copies of the website on our servers (up to 5)	NO	NO	NO	YES
Maintenance of infrastructure required to fix, test, deploy	YES	YES	YES	YES
Readiness to react to P1 incidents* (best effort basis)	Avg. response time 6h**	Avg. response time 4h**	Avg. response time 2h**	Avg. response time 1h**
Readiness to react to P2 incidents*	Avg. response time 24h**	Avg. response time 24h**	Avg. response time 24h**	Avg. response time 24h**
Other incidents*	Per schedule (express lane available)	Per schedule (express lane available)	Per schedule (express lane available)	Per schedule (express lane available)
Availability to perform other development on the website	Per schedule (express lane available)	Per schedule (express lane available)	Per schedule (express lane available)	Per schedule (express lane available)
GIT repository hosting	YES	YES	YES	YES
1 click deployment to live server	YES	YES	YES	YES
Jira access (1 account)	YES	YES	YES	YES
Jira extra 3 accounts	NO	NO	YES	YES
Slack access (1 account)	NO	YES	YES	YES
Slack access (3 extra accounts)	NO	NO	YES	YES
Phone support	NO	NO	NO	YES
Support for e-commerce websites	NO	YES	YES	YES
Support for multisite installations	NO	NO	NO	YES
Dedicated Account Manager	NO	NO	NO	YES
Free Drupal core security updates	NO	NO	NO	YES
Developer time (To react to incidents, perform security updates)	As per standard development price list	5 hours included. Over limit - as per standard development price list	10 hours included. Over limit - as per standard development price list	25 hours included. Over limit - as per standard development price list
Website hosting	NO	NO	NO	YES
Uptime monitoring	NO	NO	NO	YES
Daily website backup	NO	NO	YES	YES

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